

Inter-agency coordination of services for children and families - Initial Literature Review

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EXECUTIVE SUMMARY

Disadvantaged families living in poverty, especially those living in deprived neighborhoods where risks tend to accumulate, have diverse needs for support. Throughout Europe different models of service-coordination and integration exist, but a systematic overview of experiences and evidence on effectiveness is not available. The aim of this initial review is to:

- identify facilitators and challenges at the interpersonal and at the structural-organizational level that are relevant to successful coordination, collaboration and integration of multiple services for young children (e.g. communication, case management, financial resources, policy measures);
- identify models of working and domains for the development of a common framework;
- summarize the potential impact of inter-agency working upon children, families and communities;
- develop questions for parents that can identify their perceptions of inter-agency working and any personal experiences.

It has a particular focus on research on inter-agency working that has been carried out since 2000 with an emphasis on European studies.

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